

August 30, 2019
FCC Docket No. 18-213
Connected Care Pilot Program

UPMC is global health care provider and insurer based in Pittsburgh, PA. UPMC is inventing new models of accountable, cost-effective, patient-centered care which include expansion of telehealth services. UPMC provides more than \$900 million a year in benefits to its communities, including more care to the region's most vulnerable citizens than any other health care institution.

As Pennsylvania's largest nongovernmental employer, with more than 87,000 employees, UPMC is comprised of More than 40 hospitals and more than 700 doctors' offices and outpatient sites.

UPMC Health Plan is largest medical and behavioral health service insurer in western Pennsylvania, offers health insurance to companies and their employees, as well as recipients of government programs such as Medicare and Medical Assistance; integrated workers' compensation and disability services; and coverage for behavioral health services to Medical Assistance beneficiaries in 35 Pennsylvania counties.

UPMC Provider services which includes a comprehensive array of tertiary, community, and regional hospitals; specialty service lines, such as transplantation, women's health, behavioral health, pediatrics, UPMC Hillman Cancer Center, and rehabilitation; in-home care and retirement living options; contract services, including pharmacy and clinical laboratories; and nearly 3,400 employed physicians and associated practices.

UPMC has a comprehensive telemedicine program that started 20 years ago and is rooted in all aspects of telemedicine – provider telehealth, insurance telehealth, and remote patient monitoring. These telehealth services leverage live-video visits, asynchronous telehealth, direct to consumer virtual visits, and remote patient monitoring. UPMC's telehealth program serves a wide array of health and care needs

from acute care to chronic disease management, to the distribution of provider expertise for patients and members alike.

UPMC appreciates the FCC intent to develop a Connected Care pilot program to expand the delivery of telehealth services to low-income Americans and veterans. We support the overall approach and intention of this program and appreciate the opportunity to comment.

Should you have any questions, regarding these comments, please contact, feel free to contact us.

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